DOCUMENT RETRIEVAL REQUEST FORM

*Please include RightFax Number to expedite return of documents * *

Requester's Name: Antony Nguyen-Ba	Case Serial Number: 09/591,714	Art Unit/Org.: 2192
Phone: 2-3701	**RightFax:	Building: RND	Room Number: 5A65

Class/Sub-Class:	717/168

Date of Request: 6/3/05	Date Needed By: 6/7/05

Paste or add text of citation or bibliography: **Paste Citation**   Only one request per form. Original copy only.   ☐

Author/Editor:	
Journal/Book Title:	
Article Title:	IBM upgrades OS/2 Warp 4.0 via Web (New Internet-based software delivery system)
Volume Number: 14	Report Number:	Pages: 43
Issue Number: 18	Series Number:	Year of Publication: May 1997
Publisher:	PC Week
Remarks:	542385

Staff Use Only

Monthly Accession Number:

Library Action	PTO 1st	PTO 2nd	LC 1st	LC 2nd	NAL 1st	NAL 2nd	NIH 1st	NIH 2nd	NLM 1st	NLM 2nd	NIST 1st	NIST 2nd	Other 1st	Other 2nd
Local Attempts	✓													
Date	6/3													
Initials	89													
Results	COMPLETED													
Examiner Called														
Page Count														
Money Spent														

	Source		Date
Remarks/Comments 1st and 2nd denotes time taken to a library	Ordered From:		
O/N – Under NLM means Overnight	Comments:		

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DIALOG(R)File   16:Gale Group PROMT(R)
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05012757   Supplier Number: 47361005   (THIS IS THE FULLTEXT)
 IBM   upgrades **OS/2**   Warp   4 .0 **via Web**
PC Week, p043
May 5, 1997
ISSN: 0740-1604
Language: English   Record Type: Fulltext
Document Type: Magazine/Journal; Tabloid; General Trade
Word Count: 137
TEXT:
IBM last week introduced a new Internet-based software-delivery
mechanism
for updates to OS/2 Warp 4.0 and Warp Server.

     Called Software Choice, the program allows users to download
updates
to Warp or Warp Server. These updates consist of new functions
that are
being introduced, one by one, as development is finished.
     Some Software Choice updates are free, such as a Windows NT
client.
Free fix packs and device drivers also will be available on the
same site.
     Other new client or server functions will be available only
for
customers on the Software Advantage program. To join this
program, a
company must commit to buying at least $10,000 worth of Warp
products over
two years.
     IBM is based in Armonk, N.Y. Further information can be
obtained at
(800) 342-6672 or www.software.ibm.com/os2warp.
     COPYRIGHT 1997 Ziff-Davis Publishing Company
     COPYRIGHT 1999 Gale Group
PUBLISHER NAME: Ziff-Davis Publishing Company
COMPANY NAMES: *International Business Machines Corp.
EVENT NAMES: *330 (Product information)
GEOGRAPHIC NAMES: *1USA (United States)
PRODUCT NAMES: *7372502   (Operating Systems)
INDUSTRY NAMES: BUSN (Any type of business); CMPT (Computers
and Office
  Automation)
NAICS CODES: 51121 (Software Publishers)
TICKER SYMBOLS: IBM
SPECIAL FEATURES: COMPANY
?

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Phone: 2-3701	**RightFax:	Building: RND Room Number: 5A65

Class/Sub-Class: 717/168

Date of Request: 6/3/05   Date Needed By: 6/7/05

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Author/Editor:	Tabibian
Journal/Book Title:	
Article Title:	When free is not enough (NetSync's WebPatch software-updating service
Volume Number:	5 Report Number: Pages: 153
Issue Number:	n 1 Series Number: Year of Publication: Jan 1997
Publisher:	Windows Sources
Remarks:	542384

Staff Use Only

Monthly Accession Number:

Library Action	PTO 1st	PTO 2nd	LC 1st	LC 2nd	NAL 1st	NAL 2nd	NIH 1st	NIH 2nd	NLM 1st	NLM 2nd	NIST 1st	NIST 2nd	Other 1st	Other 2nd
Local Attempts	✓													
Date	6/3													
Initials	SQ													
Results														
Examiner Called														
Pages	COMPLETED													
Money Spent														

	Source	Date
Remarks/Comments 1st and 2nd denotes time taken to a library O/N – Under NLM means Overnight	Ordered From:	
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DIALOG(R)File 275:Gale Group Computer DB(TM)
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02015351   SUPPLIER NUMBER: 18957793   (THIS IS THE FULL TEXT)
 When   free **is not** enough . **(NetSync's WebPatch software-updating**

   service) (Company Business and Marketing)
Tabibian, O. Ryan
Windows Sources, v5, n1, p153(2)
Jan, 1997
ISSN: 1065-9641   LANGUAGE: English   RECORD TYPE:
Fulltext; Abstract
WORD COUNT: 653   LINE COUNT: 00056

ABSTRACT: NetSync's WebPatch service uses promising Version
Re-Synchronization (VRS) technology to supply software updates,
but it has
limited offerings. VRS allows allows WebPatch to match the files
on a
user's machine with the latest version of a software program,
then upload
only those files that are changed. While the technique saves
time, few
third-party vendors support it. WebPatch connects users to
vendors' Web
sites, from which users must download the entire upgrade file.
The process
is lengthy, since users must first download a configuration file
from
WebPatch, then start that file to attach to the vendor's server.
The
downloaded files are compressed and must be expanded and
installed by hand.
The only WebPatch benefit when VRS is not available is the
convenience of
requesting several upgrades from a single site. WebPatch is free.
TEXT:
     Netsync Webpatch 1.0
     PROS:_Uses_a_promising_patching_technology.
     CONS:_Cumbersome_downloading_process_for
     non-VRS_updates;_needs_broader_vendor_support.

     WebPatch promises to deliver software patches and updates to
your
desktop quickly, but it's not quite ready for prime time.
     COMPANY:_Netsync_Corp.,_Carlsbad,_CA
     PRICE:_Free
     AVAILABILITY:_Now
     OS_SUPPORT:_Win_95,_Win_NT_4.0
     PHONE:_619-438-0176

URL: www.webpatch.com

     Chances are you spend lots of time trying to keep up with
the latest
and greatest updates to your favorite applications and drivers.
But it's
almost impossible to keep abreast of everything new and worth
having, much
less find the time to download your new goodies.
     NetSync's solution to this problem is WebPatch, a software-
updating
service similar to CyberMedia's Oil Change, which we reviewed in
our
October 1996 issue (see "Oil Change Tunes Up Your PC," Registry).
There's
some interesting technology here, but it needs broader support to
reach its
full potential.
     To use this service, you first download the WebPatch
software, which
works under Windows 95 and Windows NT. Then from within the
application,
you connect to the WebPatch site and download the updates you
want. The
WebPatch app has an Undo Updates feature to remove any updates
you've
downloaded, and a Scrapbook feature to keep track of the ones
you've
installed.
     Unlike Oil Change, WebPatch provides a "patching" technology
for
software developers. Developers can download the free Difference
Engine
patch-creation software and use it to create software patches.
These
patches are no mere updates: They use Version Re-Synchronization
(VRS)
technology to examine the files on your machine and then download
only the
files you need for the update.
     This is impressive technology. After all, downloading a
simple patch
takes you much less time than downloading a full upgrade that
includes
program elements you already have. For example, if the upgrade is
just a
.DLL, the patch will be just a .DLL. At press time, vendor
support for VRS
was limited, but NetSync was working on expanding that support.
     On our tests, we downloaded updates for Netscape Navigator

3.0 and
Internet Explorer 3.0, as well as the latest drivers for the
Canon
MultiPass C2500 printer. The only product on WebPatch Online that
used the
VRS technology was Internet Explorer's update, 3.01; it
downloaded and
installed in seconds.
    Unfortunately, neither Navigator nor the printer drivers
used VRS;
WebPatch merely downloaded those files entirely from their
respective Web
sites. It took us about the same time to download both updates as
it did to
download the updates directly from the vendor's site. The only
benefit was
that we were able to request the updates from one place--the
WebPatch
site--instead of from each individual site.
    Also, we found WebPatch cumbersome to use. Downloading non-
VRS updates
entails downloading the WebPatch configuration file, and then
launching the
file, which connects you to the vendor's server to download the
update.
From there, you may have to manually expand and install the
compressed
files.
    We also found that even the list of non-VRS updates was
quite limited.
At press time, the only CD-ROM drivers available on WebPatch
Online were
for Acer America CD-ROM drives. The list of vendors, however,
should
continue to grow as NetSync continues to develop partnerships.
    For now, you're better off either downloading the files from
the
vendors directly or using a service such as Oil Change. (Although
it lacks
patching technology, Oil Change does have a fairly extensive list
of
participating vendors.) Clearly, at press time, NetSync was still
developing its partnerships with hardware and software vendors.
But once
the ball gets rolling, WebPatch Online should be very
interesting.
    A PATCH IN TIME
    From the WebPatch Control Panel, you can easily access
WebPatch
Online, which contains the software updates. Scrapbook is an

interesting
feature that keeps track of all your software updates.

SPECIAL FEATURES: illustration; table
COMPANY NAMES: NetSync. Corp.--Services
DESCRIPTORS: Company Service Review; Software Maintenance
SIC CODES: 7372 Prepackaged software
FILE SEGMENT: CD File 275

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Requester's Name:	Antony Nguyen - Ba	Case Serial Number:	09/591,714	Art Unit/Org.:	2192
Phone: 2-3701	**RightFax:		Building: RND	Room Number:	5A65

Class/Sub-Class: 717/168

Date of Request: 6/3/05   Date Needed By: 6/7/05

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Author/Editor:	Lyon
Journal/Book Title:	
Article Title:	Norton Antivirus 2.0 for Windows NT
Volume Number:	10 Report Number: Pages: 228
Issue Number:	Series Number: Year of Publication: Feb 1998
Publisher:	PC ~~###~~ Computing
Remarks:	542386

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Monthly Accession Number:

Library Action	PTO 1st	PTO 2nd	LC 1st	LC 2nd	NAL 1st	NAL 2nd	NIH 1st	NIH 2nd	NLM 1st	NLM 2nd	NIST 1st	NIST 2nd	Other 1st	Other 2nd
Local Attempts	✓													
Date	6/3													
Initials	SA													
Results	COMPLETED													
Examiner														
Page Count														
Money Spent														

	Source	Date
Remarks/Comments 1st and 2nd denotes time taken to a library O/N – Under NLM means Overnight	**Ordered From:**	
	Comments:	

PTO-XXXX (2-96)   16, 275, 47   USCOM-DC

Record: 1

Title:	Norton AntiVirus 2.0.
Authors:	Lyon, Jack
Source:	PC Computing; Feb97, Vol. 10 Issue 2, p228, 1/2p, 2c
Document Type:	Product Review
Subject Terms:	*COMPUTER viruses Software NORTON software
Abstract:	Evaluates the Norton AntiVirus 2.0, software to protect Windows NT systems from viruses, from Symantec. Pros and cons; Price and contact information.
ISSN:	0899-1847
Accession Number:	9701262489
Database:	Business Source Corporate

Considered
6/8/05
Han

04665039   SUPPLIER NUMBER: 19022050   (THIS IS THE FULL TEXT)
 Norton   AntiVirus 2.0. (Symantec Corp antivirus software for
Windows NT)
   (Software Review)(Brief Article)(Evaluation)
 Lyon, Jack
PC/Computing, v10, n2, p228(1)
Feb, 1997
DOCUMENT TYPE: Brief Article Evaluation   ISSN: 0899-1847
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 272   LINE COUNT: 00024

TEXT:
       Norton   AntiVirus 2.0 for Windows NT
     Pros: Automatic Internet updates; works on Windows NT 4.0
Client or
Server.
     Cons: Doesn't automatically update every networked client.
     Verdict: A simple, affordable way to protect Windows NT
systems from
viruses.
     $70 est. street price/Symantec/(800) 441-7234, (541) 334-
6054.
     Remember the good old days when Windows NT was relatively
virus-free?
Those days are over. About three new viruses are created daily,
many of
which are built specifically to attack the NT operating system.
And no PC
is free from the constant stream of annoying Word macro viruses.
Symantec's
 Norton   AntiVirus 2.0 for Windows NT has the artillery to gun
down any
virus that comes your way.
     The new version supports Windows NT 4.0, and provides
several tricks
to make sure your system is virus-free. LiveUpdate uses your
online service
to automatically download the latest virus definitions and
software patches
from the Internet. Striker guards against polymorphic viruses--
strains that
are difficult to detect because they can encrypt themselves. And
finally,
AutoProtect runs at the kernel level of NT, monitoring all data
that comes
into your computer.
     The software is extremely easy to use. To scan, just click

on a button
or schedule a virus check for when you're not around. But we wish
the
product were server-based, automatically updating every AntiVirus
client on
the network. As it stands, each user has to log onto the Internet
to get
updates, so it's difficult to ensure everyone is fully protected.
Nevertheless, **Norton   AntiVirus** 2.0 should be standard issue
for anyone
running Windows NT 4.0.

 SPECIAL FEATURES: illustration; other
 COMPANY NAMES: Symantec Corp.--Products
 DESCRIPTORS: Security software--Evaluation
 SIC CODES: 7372 Prepackaged software
 TICKER SYMBOLS: SYMC
 TRADE NAMES: **Norton   AntiVirus**   for Windows NT 2.0 (Anti-
virus
  software)--Evaluation
 FILE SEGMENT: CD File 275
?

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Requester's Name: AnTony Nguyen-Ba	Case Serial Number: 09/591,714	Art Unit/Org.: 2192

Phone: 2-3701	**RightFax:	Building: RND	Room Number: 5A65

Class/Sub-Class: 717/168

Date of Request: 6/3/05	Date Needed By: 6/7/05

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Author/Editor:	Norr
Journal/Book Title:	
Article Title:	Instant update reborn - ON expends workgroup app-,
Volume Number:	9 Report Number: Pages: 6
Issue Number:	n 38 Series Number: Year of Publication: Feb 1997
Publisher:	MacWEEK
Remarks:	542383

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Monthly Accession Number:

Library Action	PTO		LC		NAL		NIH		NLM		NIST		Other	
	1st	2nd	1st	2nd	1st	2nd	1st	2nd	1st	2nd	1st	2nd	1st	2nd
Local Attempts	✓													
Date	6/3													
Initials	89													
Results														
Examiner Called														
Page Count														
Money Spent														

COMPLETED

	Source		Date

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O/N – Under NLM means Overnight	Comments:		

Considered
6/8/05
Xla~

01840406   SUPPLIER NUMBER: 17469483   (THIS IS THE FULL TEXT)
 Instant   Update   reborn : **ON expands workgroup app. (ON Technology's**
  renamed Common Knowledge 3.0)(Product Announcement)(Brief Article)
Norr, Henry
 MacWEEK , v9, n38, p6(1)
Sep 25, 1995
DOCUMENT TYPE: Product Announcement Brief Article   ISSN: 0892-8118
LANGUAGE: English   RECORD TYPE: Fulltext
WORD COUNT: 288   LINE COUNT: 00026

TEXT:
     The workgroup collaboration application known as Instant Update has
languished in relative obscurity for several years. But publisher ON
Technology Corp. this month resuscitated it with a new name, Common
Knowledge 3.0, and expanded its Internet and cross-platform capabilities.
     The program is designed to give workgroups a low-cost way to share
changing text and tabular information. Masters of shared documents are
stored on a server; users download their own copies, edit those versions
locally, then post their changes to the server. The program notifies
subscribers of a change and gives them the chance to update their copies.
     Version 3.0 adds a DOS client; previous versions supported Mac and
Windows on AppleTalk, IPX and NetBIOS networks. On Novell NetWare 3.x and
4.x networks, the server can be installed as an NLM (NetWare Loadable
Module). In addition, the new release brings support for TCP/IP, giving
access to shared documents across the Internet.
     "Performance over PPP Point-to-Point Protocol| looks very good," said
Andy Stadler, senior software engineer and Instant Update administrator
with Catapult Entertainment Inc. in Cupertino, Calif. "That's important to

us because it means all our remote users can now have access to our shared
documents."
    The new version can update files automatically during idle moments and
lets managers set files for read-only access.
    Common Knowledge 3.0 costs from $57 to $79 per user, depending on
quantity; a 100-user license is $7,000. Upgrades are free or $29 per user,
depending on the version currently installed.
    ON Technology Corp. of Cambridge, Mass., is at (617) 374-1400 or (800)
767-6683; fax (617) 374-1433; info@on.com; http://www.on.com.
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 SPECIAL FEATURES: illustration; other
 COMPANY NAMES: ON Technology Inc.--Product introduction
 DESCRIPTORS: Workgroup Software; Software Product Introduction
 PRODUCT/INDUSTRY NAMES: 7372690 (Communications Software NEC)
 SIC CODES: 7372 Prepackaged software
 TRADE NAMES: Common Knowledge 3.0 (Workgroup software)--Product
  introduction
 FILE SEGMENT: CD File 275
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